

THE UNIVERSITY



OF HONG KONG

INSTITUTE OF TRANSPORT STUDIES
交通運輸研究所

SEMINAR

Jointly organized by
Institute of Transport Studies and Department of Geography,
The University of Hong Kong

Dr. Jacob Chak-pui Kam

*MTR Corporation Limited,
Hong Kong*

On

When 99.9% On Time is Not Enough

Chair: Professor B.P.Y. Loo

Time: Monday, 29 September 2014, 7- 8 p.m.

*Venue: Room 230, Knowles Building,
The University of Hong Kong*

Seminar Abstract

Many believe that MTR's services have deteriorated through recent years. The performance statistics tell a different story. This seminar will discuss how MTR is trying to manage the situation. As a comparison, some of the results from international metro benchmarking by CoMET (Community of Metros) and from the Urban Mobility studies by UITP (International Union of Public Transport), will be discussed for future development.

About the Speaker

Dr. Jacob Chak-pui Kam - 52, has been the Operations Director and a Member of the Executive Directorate of the MTR Corporation since 1 January 2011. Dr. Kam joined the Company in 1995. During his service, he gained both technical and business experience through taking up different managerial positions in Operations, Projects and China & International Business Divisions. Dr. Kam is a member of Vocational Training Council (from 1 July 2014). He holds a Bachelor of Science degree in Civil Engineering from the University of Southampton, and a doctoral degree in Mechanical Engineering from the University of London (University College London), both in United Kingdom. Dr. Kam also attended the Wharton Advanced Management Programme at the University of Pennsylvania, U.S.A. in 2005. He qualified as a chartered engineer in the United Kingdom in 1989. Dr. Kam is a member of both the Institution of Mechanical Engineers, United Kingdom, and The Hong Kong Institution of Engineers. He is also a chartered fellow of the Institution of Occupational Safety and Health, United Kingdom, and of The Chartered Institute of Logistics and Transport in Hong Kong. Dr. Kam is also a director in some of the members of the Company's group.

- *Part of the Master of Arts in Transport Policy and Planning (MATPP) programme organized by the Department of Geography.*
- *Endorsed by the Chartered Institute of Logistics and Transport in Hong Kong (CILTHK) as a continuing professional development (CPD) activity (10 Points).*
- *Those who would like to receive a Certificate of Attendance for fulfilling CPD purposes should register beforehand.*

All participants are welcomed!

For registration and enquiry, please contact Dr. Winnie Lam (Tel: 3917-2832/Email: lamwwy@hku.hk.)